

## IMPORTANT INFORMATION ABOUT OUR PARENTING COURSES

Many of our parenting courses (more than one session) and workshops (single session) are in high demand and get booked out quite quickly. We understand that people often are enthusiastic and book into all of our courses and workshops and then, because life gets in the way, people either need to cancel or are unable to attend.

In order to provide a better and quicker service to you, we are now offering only **one course to any individual client at a time as well as one workshop at a time**. So as one course and/or workshop is completed, you will then be able to book into another.

It is important to remember, that **if you miss the first session** of any course without contacting us, we will assume you no longer require your bookings for the rest of the sessions in that course and those bookings will be cancelled.

**If more than three appointments are missed**, we will be unable to offer any further appointments for a six month period.

Please assist us in continuing to offer a prompt and professional service to our clients.